

# Team EITC

## KEY PERSONNEL RESUME

RICHARD E. JAGGERS, III					
Labor Category	Systems Engineer	Relevant Experience to Labor Category			
Position		Professional	Technical Lead		
Clearance	TS/SCI	Actual	Required	Actual	Required
		<b>23</b>		<b>7</b>	
Highlights Relevant to EITC					
<ul style="list-style-type: none"> <li>➤ Over fifteen years of successful experience integrating commercial and government hardware and software into DoD IT infrastructure.</li> <li>➤ Over twenty years of experience in computer database, application development, network support, administration and engineering and integration of computer systems.</li> <li>➤ Former IT business owner and Senior Software Architect with over 3 years experience specializing in advanced data systems, hardware, design, and development in the oil industry - owner, technical manager, and lead software developer.</li> <li>➤ Over 8 years of total application development experience developing unique applications systems for DoD customers.</li> <li>➤ Over 6 years as a Windows NT/2000 systems administrator.</li> </ul>					
Benefits to USSOCOM					
<ul style="list-style-type: none"> <li>➤ IT professional with over 23 years of experience supporting commercial and DoD IT systems, applications development, hardware systems design, and database and systems administration primarily in a joint theater-level headquarters environment.</li> <li>➤ Over seven years of successful technical leadership experience integrating commercial and government hardware and software into DoD systems.</li> <li>➤ Over fourteen years of successful experience in information technology, information systems, and infrastructure in DoD.</li> <li>➤ Thorough knowledge of the unique support requirements for DoD.</li> <li>➤ Extensive knowledge of Windows NT, UNIX, and DOS-based systems, systems integration, testing, and training.</li> </ul>					
Professional Experience					
<b>2002 Nov – Present</b>  <b>Senior Systems Engineer</b>  <b>MSC of Tampa</b>	<ul style="list-style-type: none"> <li>➤ Member of USSOCOM Team EITC task supporting the Integrated Survey Program (ISP)</li> <li>➤ Wrote white papers, documentation, and installation guides. Wrote and implemented version control plans.</li> <li>➤ Reverse-engineered the data collection system and prepared a software deployment system including a Ghost-over-LAN process.</li> <li>➤ Planned migration for incremental software versions, including technical testing. Wrote scripts to automate processes. Installed software. Planned and implemented backup procedures.</li> <li>➤ Provided training for team members assigned to this task.</li> <li>➤ Designed a LABLAN, based on Windows 2000, that included SQL Server 2000 and a custom government application. Integrated peer-to-peer workgroups with LABLAN. Planned integration of the Branch production systems into LABLAN for an interim solution during a forced Branch move. Replicated LABLAN on a deployable network based on laptops.</li> <li>➤ Provided technical support for IPS's first formal baseline</li> </ul>				

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	<p>acceptance testing plans and configuration management.</p> <ul style="list-style-type: none"> <li>➤ Keywords: USSOCOM, Integrated Survey Program (ISP), Data Survey System (DSS), Data Production System (DPS), Win2K, MSDE, SQL7, SQL 2000, REMEDY, INNO, EDO, Front Page, Word, EXCEL, Access, Powerpoint</li> </ul>
<p><b>2002 Apr – Jun</b></p> <p><b>System Administrator</b></p> <p><b>ACS Defense, Inc.</b></p>	<ul style="list-style-type: none"> <li>➤ Provided functional and technical expertise to formulate computer system scope and objectives, devised or modified procedures to develop solutions using information systems in technical, scientific, and business functional areas to support the J63 section of the Joint Interagency Task Force - East (JIATFE).</li> <li>➤ Assisted in fielding and testing new Unix software products, including Global Command and Control System (GCCS) modules in the JIATFE tactical systems.</li> <li>➤ Assisted in configuration and planning for tactical systems.</li> </ul>
<p><b>2002 Jan - Apr</b></p> <p><b>Desktop Rollout</b></p> <p><b>Technical Lead, NMCI Project</b></p> <p><b>CACI, Inc</b></p> <p><b>NAS-Atlanta</b></p>	<ul style="list-style-type: none"> <li>➤ Responsible for managing desktop rollout teams during the installation of large blocks of desktops, servers and peripheral equipment as part of the Navy-Marine Corps Intranet (NMCI) project, NAS-Atlanta.</li> <li>➤ Responsible for ensuring that team NMCI processes were developed and approved, and provided quality deliverables. Deployed with Third US Army in support of Coalition Forces.</li> </ul>
<p><b>1992 - 2000</b></p> <p><b>Senior Systems Engineer and Technical Lead</b></p> <p><b>Defense Contractor for Headquarters, Third US Army</b></p> <p><b>Atlanta, GA</b></p>	<ul style="list-style-type: none"> <li>➤ Provided technical support within Third U.S. Army/Army Central Command (ARCENT) Information Mission Area (IMA) for the automation and operation of information systems applications.</li> <li>➤ Subject Matter Expert (SME) for all Deep Operations Coordination Cell (DOCC) automation applications, equipment, and networks including GCCS, GCCS-A, CTAPS, AFATDS, TBMCS, TWM, JTT, ADOCS, and common office automation. Served as Technical Lead for 10 months on the ADOCS project.</li> <li>➤ Served as Technical Lead and senior developer for two years for the Third Army Deep Operations targeting status application TarStat. Served as a developer and database administrator on numerous US Army joint targeting systems application development projects including TMDA, AFATDS, JTT, and RAAP.</li> <li>➤ Provided technical engineering support on a variety of CLASSIFIED and UNCLASSIFIED networks and systems/workstations, including SIPRNET, NIPRNET, GCCS/AGCCS, Trojan, JWICS, and other LANS and WANS in UNIX and MS Windows environments.</li> </ul>
<p><b>1991 - 1992</b></p> <p><b>Programmer/ Developer</b></p> <p><b>Zygonic Technologies, Inc.</b></p> <p><b>Atlanta, GA</b></p>	<ul style="list-style-type: none"> <li>➤ Provided multi-user data base application development, PC software modification, PC hardware maintenance, and software training for diverse industries such as manufacturing, wholesale sales, non-profit organizations, and education.</li> <li>➤ Provided evaluation and made recommendations for the purchase of hardware and software, and supervised installation/implementation.</li> </ul>
<p><b>Additional Experience</b></p>	<ul style="list-style-type: none"> <li>➤ Small business owner for over three years serving as CEO, Senior Software Architect and developer for data collection systems for the oil industry.</li> </ul>

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	<ul style="list-style-type: none"><li>➤ Systems analysis and design of Administrative ADP projects.</li><li>➤ Quality Assurance.</li></ul>
<b>Academic Education</b>	<ul style="list-style-type: none"><li>➤ AA, St. Leo University</li></ul>
<b>Certifications and Training</b>	<ul style="list-style-type: none"><li>➤ MCSE833 - Implementing a Database Design on MS SQL 7.0 (2000)</li><li>➤ MCSE688- TCP/IP for Microsoft Windows NT 4.0 (1998)</li><li>➤ MCSE578- Networking Essentials (1998)</li><li>➤ MCSE803- Administering Microsoft Windows NT 4.0 (1998)</li><li>➤ MCSE922- MS Windows NT 4.0 Core Technologies (1998)</li><li>➤ MCSE689- MS Windows NT 4.0 Enterprise Technologies (1998)</li><li>➤ HTML (1998)</li><li>➤ Oracle SQL for Global Command &amp; Control System (1997)</li><li>➤ Oracle Database Administrator (1997)</li><li>➤ Sybase Database Administrator (1997)</li><li>➤ Sybase Fast Track to SQL (1996)</li><li>➤ SOLARIS 2.x System Administration (1996)</li><li>➤ SOLARIS 2.x Essentials (1996)</li><li>➤ SOLARIS for Programmers (1995)</li><li>➤ C Shell Programming (1995)</li></ul>